

Library Services

Actions included in the 2019/20 Operational Plan support the following objectives included in the Community Strategic Plan 2030:

- CC2 There are services and facilities that suit our needs.

Changing how we do things

Lithgow Library Learning Centre is responding to the changing needs of the community by providing opportunities for learning and social interaction in a safe welcoming space. Libraries are the “Community Living Room”. We provide social equity by being a physical space where people can interact. You can learn just about anything at a library and nowhere else are you encouraged to take as much as you can carry for free. While we foster a love of reading and learning, libraries are not always about books. Here anyone can join a knitting group, play ukulele, learn drumming or just visit to read a paper, find information or bring children to Storytime. And if you cannot get to us then we will come to you through our Home Library Service.

While we continue to trial new programs to offer to the community we still have some very popular regular programs such as Pre School Storytime, Baby Bounce and Rhyme Time, and computer classes for seniors. A number of less traditional library programs have proven to have wide appeal such as; ukulele and drumming groups, learning the tarot and tabletop gaming. Through engagement with the community we will continue to offer new programs that will fill gaps or complement other programs running in the community.

The library is also working to ensure that access to information and recreational reading is available outside of library hours through our digital presence. For students we have access to information databases which provide authoritative texts for assignments, and Studiosity which provides homework assistance for students in years 3-12. The library also has access to Haynes car manuals which includes hundreds of cars and motorcycles and more recent subscriptions to Beamafilm for movie and documentary screenings and Ziptales, a resource aimed at younger children for stories and learning. A recent change to our eBook supplier has now provided access to hundreds of electronic audio books and eMagazines in addition to eBooks. All of these resources are proving popular and are available free of charge to library members. Our website is a portal to all of these

resources and information on programs and events can be found there or also on our Facebook page which we share with Eskbank House Museum.

Throughout the year we also have many different displays and exhibitions ranging from local artists to history displays, which often run in conjunction with speaker events. Why not drop into the library to see what is on display today?

Lithgow City Council is responsible for:

- 3 modern libraries: Lithgow, Wallerawang & Portland
- Local Studies Collection
- Home Library Service
- Dedicated Youth Zone and Young Adult collection
- Children’s Services, including Storytime, Baby Bounce & Rhyme Time, Little Bang Discovery Club, School Holiday activities and more
- Over 80,000 items borrowed in 2018
- 800 new members in 2018.

CC2 – THERE ARE SERVICES AND FACILITIES THAT SUIT OUR NEEDS

DELIVERY PLAN (2017-2021)	OPERATIONAL PLAN (2019-2020)			
Delivery Program Action (4 years)	Action	Performance Measure	Target	Responsible Department
CC2.3 We provide learning opportunities which meet the needs of the community.	CC2.3.1 Provide relevant and engaging Library services and resources that meet community need.	Children’s early literacy sessions held twice weekly during school term.	20 sessions per term	Library
		School Holiday Activity Program held 2 days per week during school holidays.	2 sessions per quarter	
		<ul style="list-style-type: none"> • Number of new members • Number of library loans • Number of visitors to the Library. • Number of bookings of the Library computers and WIFI. • Number of e-Book loans. 	5% increase per annum	
CC2.3 We provide learning opportunities which meet the needs of the community.	CC2.3.2 Enhance the physical space of the Library to meet changing need.	<ul style="list-style-type: none"> • Replace furnishings, fittings and shelving at all branch Libraries as required. • Provide new technology to meet community need. 	100% complete	
CC2.3 We provide learning opportunities which meet the needs of the community.	CC2.3.3 Maintain membership of the Australian Learning Community Network.	Membership paid.	100% complete	

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DELIVERY PLAN (2017-2021)	OPERATIONAL PLAN (2019-2020)			
Delivery Program Action (4 years)	Action	Performance Measure	Target	Responsible Department
	CC2.3.4 Enhance the adult, children, DVD, talking book, large print, language and teenage sections of the Library collection and provide kits for the Books for Babies program.	Purchase additional book and other reading resources to ensure a balanced and relevant collection.	Allocated budget 100% expended	Library
		Remove damaged, irrelevant and dated material from the collection.	Number of items deleted	
	CC2.3.5 Share Library resources with other communities.	<ul style="list-style-type: none"> The number of Reciprocal Borrowers The number of inter-library loans. 	100% processed	
	CC2.3.6 Conduct exhibitions and displays.	Exhibitions and displays conducted annually.	10 per annum	
	CC2.3.7 Develop the Local History Collection	The Births, Deaths and Marriages from the Lithgow Mercury indexed.	100% complete	
		<ul style="list-style-type: none"> Donated items catalogued and stored Digitised photographs incorporated into the Library collections. 	100% processed	
	CC2.3.8 Provide a community and education information service through events, displays noticeboards and pamphlet holders.	Community and education information areas updated.	100% complete	
	CC2.3 We provide learning opportunities	CC2.3.9 Community programs developed to	Community events and programs held	

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DELIVERY PLAN (2017-2021)	OPERATIONAL PLAN (2019-2020)			
Delivery Program Action (4 years)	Action	Performance Measure	Target	Responsible Department
which meet the needs of the community.	promote the facilities and services offered by the Library.	regularly.	events and programs held	
	CC2.3.10 Provide outreach service to housebound residents within the LGA.	Home Library Service provided to residents in Wallerawang, Portland and Lithgow.	Total number of participants	

LIBRARY PROGRAM - PROJECTS 2019/2020

Project	Project Costs \$	Funded from Building Reserve \$	Funded from Grant Funding \$	Funded From Net Revenue \$
	300,310	(23,000)	(196,609)	(80,701)
Lithgow Library external painting	23,000	(23,000)		
Lithgow Library Refurbishment **				
Installation of a glass balustrade and installation of air conditioning for the mezzanine level (local studies area), signage, furnishings and fittings.	212,867		(196,609)	(16,258)
New books and reading resources	60,243			(60,243)
Portable public address system	4,200			(4,200)

** denotes projects for which grant funding opportunities must be identified and applied for in 2019/20